Dr. Jim Underwood, who has served for 22 years as professor of management at DBU, has recently released a new book entitled *The Invisible Wall*. In it, he describes the ways in which companies intentionally and unintentionally establish "invisible walls" that protect bureaucratic structures, yet keep the companies from achieving their ultimate success. Through real-world examples, Dr. Underwood demonstrates the ways in which to identify and break through these walls and suggests the proper course to avoid the rebuilding of the walls. He describes a course that is marked by servant leadership and care for every employee, top to bottom.

Dr. Underwood is the author of several articles and books, including *Thriving in E-Chaos* and *More Than a Pink Cadillac*.